



# Water wise

## Rebate program

### Information for plumbers

Council is offering a series of rebates for water-saving products installed in and around homes connected to the town water supplies. To get the rebates, customers need to meet Council requirements, which include the need to have a licensed plumber carry out certain work.

Product	Rebate
Water efficiency audit	\$50 (50% of cost of audit) if water saving products are also installed
Showerheads 3-star WELS rated or higher	50% of the purchase price (maximum of \$20)
Dual-flush toilet replacing <b>cistern &amp; bowl</b> 3-star WELS rated or higher To replace single-flush toilets or old dual-flush (11/5.5 litre) only	50% of the purchase price (maximum of \$150)
Front-load clothes washing machine 4.5-star WELS rated or higher	50% of the purchase price (maximum of \$150)
Rainwater tank 2000 to 4999 litre capacity	50% of the purchase price (maximum of \$250)
5000 to 9999 litre capacity	50% of purchase & installation price (maximum \$500)
Installation of these products	50% of labour (maximum \$100)

*Rainwater tanks and dual-flush toilets must be installed by a licenced plumber.*

For further information  
Ph: **1300 136 833**

**ARMIDALE**  
Regional Council

## Further information to assist plumbers

Product	Advice	Important notes
Water tanks	Tanks must be Certified to Australian Standards AS3500	Tanks do not have to be plumbed to toilets or washing machines. However, Council encourages residents to consider this because using a tank to operate toilets and washing machines saves precious town water.
Toilets	Must be completely replaced to include at least a 3-star dual-flush cistern and compatible bowl 4.5L/3L.	Bowls must be compatible with the new water-efficient cistern. Older toilet bowls are not compatible with new water-saving cisterns (Not enough water is released to flush solid waste down the older, wider outlet. You will end up using more water to flush the waste).  A new bowl with a narrow outlet is needed. Council will not provide a rebate to replace the cistern only.
Proof of water efficiency	It will help people get their rebate more easily if you can provide proof of the product's water efficiency for: <ul style="list-style-type: none"> <li>• Showerheads</li> <li>• Dual-flush toilets</li> </ul>	Please verify on your invoice that the product you have installed is 3-star rating (WELS) or above.
Water efficiency audit	People may ask you to carry out audits and retrofits	Please use the Plumber's Audit Checklist provided and ensure the audit is listed on your invoice. The audit can only be claimed for a rebate by customers if water saving product(s) are also installed.

Don't forget to sign Council's rebate application form, confirming you have done the work in accordance with the NSW Code of Practice (Plumbing and Drainage).

Visit the Water Restrictions page at [www.armidaleregional.com.au](http://www.armidaleregional.com.au) to see an example invoice and rebate frequently asked questions.

For further information  
Ph: **1300 136 833**

**ARMIDALE**  
Regional Council