

## **Parking Infringements**

Council Rangers are authorised to regulate car parking areas in the Armidale Dumaresq Council area. These officers ensure that signs are obeyed and that motorists do not stop or park in prohibited areas.

Car parking enforcement ensures regular vehicle movement, as well as the availability of car parking spaces.

### **What do I do if I receive a parking infringement ?**

If you receive a parking infringement notice, you have 21 days to arrange your payment. Payment is made to the State Debt Recovery Office (the Fines Division of the Office of State Revenue, OSR)

### **How do I pay my parking infringement ?**

There are a number of ways to pay:

- Online – <http://www.sdro.nsw.gov.au/> (Mastercard and Visa are accepted)
- Phone – 1300 130 112
- BillPay – at any Post Office
- Post your payment slip with a cheque / money order payable to:

State Debt Recovery Office  
P O Box 4444  
PARRAMATTA NSW 2124

Note: Ensure that you write the Penalty Notice Number clearly on the back of your cheque / money order

### **What if I disagree with the Parking Infringement, or have a valid reason for parking in that space ?**

All representation with parking infringements are handled by the State Debt Recovery Office (SDRO), not Council. The SDRO assesses all representations regarding infringements along strict guidelines to determine whether leniency may be granted. The SDRO will contact Council for clarification of any issues regarding your infringement

### **How do I contact the State Debt Recovery Office (SDRO) ?**

#### **Please write to:**

Director  
State Debt Recovery Office  
PO Box 786  
STRAWBERRY HILLS NSW 2012

**What if I am still not satisfied with the decision about my infringement ?**

You can elect to take the matter to court. If you decide to take this course, complete the court election form from the SDRO website

[http://www.sdرو.nsw.gov.au/lib/docs/forms/sdr\\_pn\\_020.pdf](http://www.sdرو.nsw.gov.au/lib/docs/forms/sdr_pn_020.pdf)