

### **BUSINESS PAPER**

## EXTRAORDINARY MEETING OF COUNCIL

To be held on

# Wednesday, 16 May 2018 4:30pm

Council Chambers

Members Councillor Simon Murray (Mayor) Councillor Dorothy Robinson (Deputy Mayor) Councillor Peter Bailey Councillor Jon Galletly Councillor Diane Gray Councillor Libby Martin Councillor Andrew Murat Councillor Andrew Murat Councillor Debra O'Brien Councillor Margaret O'Connor Councillor Ian Tiley Councillor Bradley Widders

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- 7 Close of Ordinary Meeting

| Armidale Regic<br>Extraordinary ( |  |   |
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| Item:                             | 6.1 <b>Ref:</b> AINT/2018/07989                                    | ) |
| Title:                            | FOR DECISION: Adoption of Draft Three Year Delivery Program 2018 - |   |
|                                   | 2021, Operational Plan 2018-19 and Resourcing Strategy             |   |
|                                   | Container: ARC17/1962  | 2 |
| Author:                           | Peter Wilson, Acting Program Leader Governance, Risk and Legal     |   |
| Attachments:                      | 1. Draft Delivery Program 2018-2021                                |   |
|                                   | 2. Draft Operational Plan 2018-2019                                |   |
|                                   | 3. Draft Resourcing Strategy 2018                                  |   |

#### **RECOMMENDATION:**

- a) That the Draft Three Year Delivery Program 2018-2021 and Operational Plan 2018-2019 be endorsed;
- b) That the Draft Operational Budget 2018-2019, as detailed in the Draft Resourcing Strategy, be endorsed;
- c) That the Draft Resourcing Strategy, incorporating the Long Term Financial Plan, Workforce Management Plan and Asset Management Plan be endorsed;
- e) That the Draft Plans prepared under the Integrated Planning and Reporting (IP&R) Framework be placed on public exhibition from Friday 18 May to Monday 18 June; and
- f) That following the exhibition period (not less than 28 days), a report be presented to Council on 27 June 2018, which outlines community submissions, along with the final IP&R Plans.

#### Background

The purpose of this report is to endorse the various Draft Plans, required to be prepared under the Integrated Planning and Reporting (IP&R) Framework, for public exhibition.

#### **Key Issues and Risks**

The Integrated Planning & Reporting (IP&R) suite of documents must be adopted by 30 June 2018 in line with the statutory requirements.

The Community Strategic Plan (CSP) captures the long term aspirations of our community. It's a blueprint for the future and tells us what is important to the community, where we should allocate Council resources and is a guide for decision making about issues that will impact the region.

The CSP is however a community plan and therefore the entire community, including all levels of government and the business sector are expected to play a role in implementing the strategic directions.

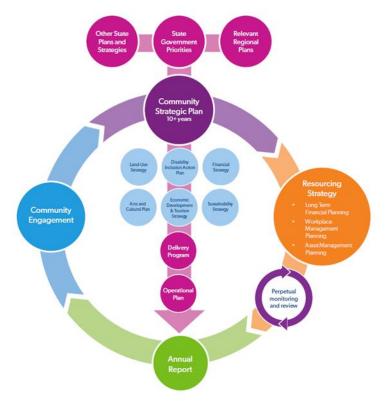
Councils CSP has been on public exhibition up until 30 April 2018. A report on the review and update of the CSP 2017-2027, including the consideration of the submissions received will be submitted to the 23 May Ordinary Meeting.

The submissions received in response to the public exhibition of the CSP included suggestions on a range of performance measures (metrics), and these will be evaluated by Council in conjunction with the development of our Performance Measurement Framework over the next year. Only minor amendments will therefore be required based on the submissions received.

The Delivery Program (DP) and Operational Plan (OP) provide detail of how the community aspirations in the CSP are systematically translated into actions that lie within the responsibility and resourcing (time, money, assets and people) capacity of Council.

The Long Term Financial Plan (LTFP) ensures that Council is a financially viable, adequately funded and sustainable organisation. The Workforce Management Plan (WMP) ensures Council has the skills and resources available to achieve the CSP goals. The Asset Management Strategy and Plans (AMPs) demonstrates how Council manages assets using a lifecycle approach to support services provided to the community.

The IP&R Framework is built on a quadruple bottom line (QBL), that is, the pillars of sustainability of economy, social, environmental and civic leadership. The plans reinforce the imperative of the integration of sustainability into Council's core business as outlined in the DP and OP.



The framework is summarised in the following diagram:

The framework requires the development, implementation and review of the following planning components:

- A Community Strategic Plan [covering a timeframe of at least 10 years];
- A Delivery Program [4 Year Plan aligned with the term of each council];
- An Operational Plan and Budget [1 Year Plan];
- A Resourcing Strategy comprising the Long Term Financial Plan [10 Year Plan], Workforce Management Plan (WPM) [4 Year Plan] and Asset Management Strategy and Plans (AMPs) [10 Year Plan]

The first DP for the newly elected Armidale Regional Council will be for a three year period (1 July 2018 to 30 June 2021) in accordance with the Local Government (Council Amalgamations) Proclamation 2016. It is a statement of commitment to the community for the newly elected Council for their term of office.

The Draft DP 2018 – 2021 sets out Council's proposed course of action over the next three years. It details the broad goals and principal activities that Council will pursue in addressing the CSP objectives and strategies.

The Draft OP 2018-2019 details the works and services that Council will undertake during the coming year. The Budget 2018-2019 is incorporated into the Resourcing Strategy and details the proposed revenue and resourcing allocations to support Council's activities.

The Revenue Policy Parts A and B were endorsed by Council on 26 April 2018 and placed on public exhibition on 30 April 2018.

The Auditor-General's (AO) report to parliament on 'Council reporting on service delivery' states that NSW local government councils' could do more to demonstrate how well they are delivering services in their reports to the public.

The AO recommended that the Office of Local Government should, by mid-2018:

- 1. Issue additional guidance on good practice in Council reporting, with specific information on:
  - a) reporting on performance against targets
  - b) reporting on performance against outcomes
  - c) assessing and reporting on efficiency and cost effectiveness
  - d) reporting performance over time
  - e) clearer integration of all reports and plans that are required by the Framework, particularly the role of End of Term Reporting
  - f) defining reporting terms to encourage consistency.
- 2. Commence work to consolidate the information reported by individual councils to NSW Government agencies as part of their compliance requirements.
- 3. Progress work on the development of a Performance Measurement Framework (PMF), and associated performance indicators that can be used by councils and the NSW Government in sector-wide performance reporting.
- 4. Assist rural councils to develop their reporting capability.

Council will appropriately respond to the above as required by the Office of Local Government.

The embedding of the PMF into the suite of IP&R documents, will ensure that Council is measuring and reporting on our performance in a consistent way to promote transparency and accountability to residents and ratepayers as to how public money is spent, the quality of council services and the outcomes achieved and how these related to the community's vision and aspirations and council's strategic objectives.

#### **Integrated Planning and Reporting Framework**

Community Strategic Plan – Leadership for the Region

L2 – Council exceeds community expectations when managing its budget and operations
L2.3 – Council's strategic planning documents are integrated in a way which delivers community outcomes while effectively managing budgets, asset management and workforce planning
L2.3.1 – Develop and review Integrated Planning and Reporting Framework in line with statutory requirements

#### Stakeholder Engagement

The DP and OP have to be consulted on and reviewed every year. After each local government election, Council is required to review its CSP.

Under the provisions of the Act the IP&R suite of documents must be exhibited for public comment for a period of 28 days. The public exhibition period will be 18 May to 18 June 2018.

The Community Engagement Plan will involve widespread promotion through advertisements, media releases, e-newsletters, Engagement HQ online hub and social media. Hard copies can be viewed at the Armidale and Guyra offices. A Community Reference Group meeting is to be held on Tuesday 29 May 2018 in Armidale.

All submissions received during the exhibition period will be reported to Council at its meeting to be held on 27 June 2018. Council is required to adopt the DP and OP, Operational Budget, Resourcing Strategy and Revenue Policy by 30 June 2018.

#### **Financial Implications**

The DP and OP outline a range of projects, programs and activities to be completed over the next three years. The DP and OP are underpinned by the Resourcing Strategy, which ensures Council is positioned to achieve the objectives it has set.

A statement on the 2018-2019 Fees and Charges is detailed in a separate Revenue Policy (Part A) document. The Revenue Policy (Part B) provides statements on the 2018-2019 Ordinary Rates and Annual Charges. The submissions received on the Revenue Policy will be reported to the 27 June 2018 Council meeting.

The Draft Budget as presented represents total consolidated expenditure of \$97 million in 2018-2019.

It fundamentally funds existing services at existing service levels, delivers a \$40.8 million Capital Works Program and finances a range of new initiatives including:

- ✓ Establishment of Mayoral Discretionary Fund
- Creation of a Grants and Sponsorships Officer position for 12 months
- ✓ Provision of traffic and transport assistance resources
- ✓ Allocation towards Armidale hospital traffic study, on the basis that State Government will provide additional financial assistance
- Pilot incentive program for wood heaters
- Employment of Sustainability Officer
- ✓ Implementation of customer service initiatives
- Implementation of Greenprint program
- Delivery of sustainability education
- ✓ Affordable housing initiatives
- ✓ Council's contribution towards Saumarez infrastructure upgrade

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- ✓ Implementation of Local Community Funding Program for local priorities (allocation of \$5,000 each to seven Local Area committees)
- ✓ Implementation of Arts and Culture Strategy actions
- ✓ Implementation of Black Gully Flying Fox Management Plan

The general property rates have been increased by the rate peg limit of 2.5% and Council's fees and charges have been increased generally in accordance with CPI increases, or to a level that matches the service cost.

The budget, in particular the capital budget, incorporates significant expenditures associated with grant funding and merger funding provided by the State Government.

Council has recognised the need to continue to give priority and attention to ongoing financial sustainability, including the matching of the Delivery Program commitments against resourcing availability, particularly in the medium to longer term.

As part of Council's current operations in every section a number of actions and plans have been formulated to ensure existing levels of front line services are maintained.

Council's 2018-2019 budget recognises that changes need to happen, within the current service levels, in order to align with the sustainability criteria for Fit for the Future. The Financial Plan developed will, over the next 5 years, strengthen the financially viability of Armidale Regional Council.

The LTFP shows that strategies are available to Council that will improve its operating result after depreciation every year over the next 6 years. Council will work with the community and stakeholders to bring about the necessary changes to operations and service delivery to achieve these goals.

Between 2018 and 2028 Council's financial position and capital asset renewal rates will improve, to the point where it is currently planned to meet the NSW Government's financial indicators in 2025/26 (Refer page 37 of the Resourcing Strategy). In pursuing this, Council will need to develop and implement strategies aimed at improving overall financial performance, particularly looking at the operating performance ratio and asset renewal ratio going forward.

| General Fund                                    | 2018-19  | 2019-20  | 2020-21  | 2021-22  |
|---|----------|----------|----------|----------|
|   |          |          |          |          |
| Operaing Income                                 | 49,391   | 51,091   | 53,039   | 53,582   |
| Operating Expenditure                           | 40,688   | 39,763   | 41,263   | 41,721   |
| Operating Result Before Depreciation            | 8,703    | 11,328   | 11,776   | 11,861   |
|   |          |          |          |          |
| Depreciation Expense                            | 12,161   | 12,404   | 12,652   | 12,905   |
| Operating Result                                | (3,458 ) | (1,076 ) | (876 )   | (1,044 ) |
|   |          |          |          |          |
| Capital Income Including Transfer From Reserves | 14,036   | 5,794    | 5,179    | 6,098    |
| Capital Expense Including Loan Repayment        | 20,007   | 18,637   | 15,382   | 16,232   |
| Loan Repayments                                 | 2,732    | 2,575    | 2,589    | 2,733    |
|   |          |          |          |          |
| Net Cash Budget Result                          | 0        | (4,090)  | (1,016 ) | (1,006 ) |

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| Water Fund                                      | 2018-19 | 2019-20 | 2020-21 | 2021-22 |
|---|---------|---------|---------|---------|
|   |         |         |         |         |
| Operaing Income                                 | 11,022  | 11,332  | 12,419  | 12,781  |
| Operating Expenditure                           | 8,178   | 8,333   | 8,852   | 9,084   |
| Operating Result Before Depreciation            | 2,844   | 2,999   | 3,567   | 3,697   |
|   |         |         |         |         |
| Depreciation Expense                            | 3,052   | 3,113   | 3,175   | 3,239   |
| Operating Result                                | (208)   | (114 )  | 392     | 458     |
|   |         |         |         |         |
| Capital Income Including Transfer From Reserves | 13,100  | 600     | 606     | 612     |
| Capital Expense Including Loan Repayment        | 21,229  | 3,591   | 4,200   | 3,200   |
| Loan Repayments                                 | 252     | 185     | 197     | 212     |
|   |         |         |         |         |
| Net Cash Budget Result                          | (5,537) | (177 )  | (224)   | 897     |

| Sewer Fund                                      | 2018-19 | 2019-20  | 2020-21 | 2021-22 |
|---|---------|----------|---------|---------|
|   |         |          |         |         |
| Operaing Income                                 | 6,809   | 6,996    | 7,746   | 7,970   |
| Operating Expenditure                           | 5,378   | 5,569    | 6,030   | 6,203   |
| Operating Result Before Depreciation            | 1,431   | 1,427    | 1,716   | 1,767   |
|   |         |          |         |         |
| Depreciation Expense                            | 1,593   | 1,625    | 1,657   | 1,691   |
| Operating Result                                | (162 )  | (198 )   | 59      | 76      |
|   |         |          |         |         |
| Capital Income Including Transfer From Reserves | 3,500   | 500      | 886     | 1,470   |
| Capital Expense Including Loan Repayment        | 3,194   | 3,500    | 3,000   | 3,200   |
| Loan Repayments                                 | 0       | 0        | 0       | 0       |
|   |         |          |         |         |
| Net Cash Budget Result                          | 1,737   | (1,573 ) | (398)   | 37      |

The budget is a balanced budget in General Fund, meaning that all income has been allocated to a program or service. In the Water Fund and Sewer Fund there is a small increase in cash.

The Federal and State Governments are preparing to release their own budgets which may or may not influence Councils estimates. The estimates for grants to fund existing or new projects are conservative. As Council aims to strengthen its operating position, reliance on grants is reduced.

Within the budget papers is a listing of all of the capital works that are being targeted in 2018-2019. The Capital Works Program provides for a significant investment of \$40,896,809. The following tables list the capital works program by fund.

#### **General Fund**

Capital works program totals \$17,116,945, which remains above the average works program.

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|  | Ş         |
|--|-----------|
| Library Books                            | 326,215   |
| Regional Landfill Facilities/Buildings   | 250,000   |
| Regional Landfill Weighbridge & Security | 270,000   |
| Long Swamp Rd Transfer Station           | 2,000,000 |

| Long Swamp Rd Transportation  | 1,500,000 |
|---|-----------|
| Long Swamp Rd 2nd Weighbridge & New Technology                              | 200,000   |
| Long Swamp Rd Resource Recovery Centre                                      | 250,000   |
| Long Swamp Rd Leachate Management   | 150,000   |
| Long Swamp Rd Civil Works   | 250,000   |
| Long Swamp Rd City to Soil  | 416,000   |
| Guyra Transfer Station  | 100,000   |
| Ben Lomond Transfer Station   | 400,000   |
| Airside works for Edwards and Fleet Helicopters                             | 675,000   |
| Upgrade Stormwater Drainage and Shand Drive to service R&M and RFS          | 1,232,000 |
| Upgrade stormwater drainage and Shand Drive from Superair to petrol station | 818,519   |
| Repay Water Fund for NBN roll out to leased lots                            | 44,150    |
| Taxiway Access Construction R&M and Superair                                | 100,000   |
| Airport Infrastructure works located near Superair                          | 200,000   |
| Airport Apron   | 279,000   |
| Airport Lights  | 50,000    |
| Aquatic Centre Pumps and Filtration   | 100,000   |
| Seating for Active parks  | 6,000     |
| IT Capital Replacements   | 250,000   |
| Fleet Replacement   | 2,967,900 |
| Roads to Recovery Road Restoration  | 1,794,075 |
| Causeways   | 50,000    |
| Road Network Renewal  | 167,000   |
| Regional Roads (council contribution towards Repair Program)                | 329,686   |
| Gravel Re-sheeting  | 708,400   |
| Urban Reseals   | 350,000   |
| Road Network Rehab  | 400,000   |
| Rural Reseals   | 293,000   |
| Library Capital Replacements  | 61,215    |
| Public Open Space Renewal   | 70,000    |
| Property Maintenance Schedule   | 120,000   |

#### Water Fund

Capital works program totals \$20,706,400. Major capital investment is earmarked for the construction of the Guyra water mains pipeline from Malpas, which is dependent upon the receipt of grant funding.

|                                      | \$        |
|--------------------------------------|-----------|
| Water Network Capital Projects       | 701,200   |
| Guyra Dam                            | 92,500    |
| Malpas Dam                           | 102,000   |
| Puddledock Dam                       | 5,000     |
| Dumaresq Dam                         | 5,027,000 |
| Meters replacement                   | 193,300   |
| Small Size Service Lines Replacement | 202,200   |
| Water Main Replacements              | 900,000   |
|                                      |           |

| Water Mains - New                          | 12,560,000 |
|--|------------|
| Reservoir Cleaning and Ladder Replacements | 66,000     |
| Pump Station - Pump and Motor Replacements | 186,000    |
| Water Treatment Plant                      | 671,200    |

#### Sewer Fund

Capital works program totals \$ 3,073,464 which equals the long term average.

|                                    | Ş         |
|------------------------------------|-----------|
| Sewer Network Renewal              | 340,300   |
| Sewer Mains Rehabilitation         | 2,039,564 |
| Sewer Mains Manhole Rehabilitation | 108,000   |
| Sewer Pumping Stations             | 89,100    |
| Sewer Treatment Plant              | 496,500   |
|                                    |           |

#### Fit for the Future - Financial Indicators

Under the merger guidelines, Council has until 2020/2021 to address the Fit for the Future indicators. It is anticipated that proactive financial strategies will result in Council meeting the targets by that date.

The Water, Sewer and Waste business units are all currently financially sustainable.

The following Key Performance Indicators (KPI's) are based on current financial planning and relate to the General Fund only.

• The operating performance ratio benchmark (to be an average of zero)

| 2017-2018 | 2018-2019 | 2019-2020 | 2020-2021 | 2021-2022 |
|-----------|-----------|-----------|-----------|-----------|
| -6.84%    | -7.00%    | -2.11%    | -1.66%    | -1.95%    |

• Own source revenues to be greater than 60%

| 2017-2018 | 2018-2019 | 2019-2020 | 2020-2021 | 2021-2022 |
|-----------|-----------|-----------|-----------|-----------|
| 66.09%    | 72.19%    | 71.00%    | 70.60%    | 70.53%    |

• Unrestricted cash ratio greater than 1.5

| 2017-2018 | 2018-2019 | 2019-2020 | 2020-2021 | 2021-2022 |
|-----------|-----------|-----------|-----------|-----------|
| 1.84      | 1.48      | 1.52      | 1.87      | 1.66      |

• Capital Renewal should average 100% of depreciation over the longer term. In 2020 the Special Rate Variation comes off reducing Councils capital works linked to those funds.

| 2017/18 | 2018/19 | 2019/20 | 2020/21 | 2021/22 |
|---------|---------|---------|---------|---------|
| 161.16% | 43.86%  | 93.71%  | 89.10%  | 97.99%  |

#### **Next Steps**

The Draft Plans will be placed on public exhibition and following the exhibition period (not less than 28 days), a report will be presented to Council on 27 June 2018, which outlines community submissions, along with the final Plans.